



Cultural Diversity in Ageing
**Excellence
Awards
2021**

Nomination Guide



Supported by Benetas

Centre for
Cultural Diversity
in Ageing

Overview

Nominations are now open for the 2021 Cultural Diversity in Ageing Excellence Awards. These awards recognise and showcase initiatives that promote excellence in the provision of culturally inclusive aged care services across Australia.

Hosted by the Centre for Cultural Diversity in Ageing the awards aim to:

- Encourage and promote quality leadership in the development of culturally inclusive approaches to service provision.
- Showcase innovative ideas and organisational strategies which excel in service provision to older people from culturally and linguistically diverse backgrounds.
- Acknowledge the contributions of those organisations and individuals that are working toward improving outcomes for older people from culturally and linguistically diverse

Award Categories

The *Cultural Diversity in Ageing Excellence Awards 2021* consist of three categories:

Excellence in Organisational Leadership

Awarded to an aged care service that demonstrates leadership commitment and whole-of-organisation responses to consumers from culturally and linguistically diverse backgrounds.

Excellence in Service Delivery

Awarded to an aged care service that demonstrates outstanding service delivery to older people from culturally and linguistically diverse backgrounds.

Dr Olga Kanitsaki AM Award for Individual Excellence

Awarded to an individual who demonstrates exceptional commitment and initiative in the delivery of services to older people from culturally and linguistically diverse backgrounds in aged care.

Eligibility

Applications are open to Australian Government-funded residential aged care or home care services and staff who work in these services.

Terms and Conditions of Entry

- Organisations may apply for multiple award categories but separate applications must be made.
- Endorsement from management is required for each nomination to ensure award integrity.
- Nominations will be reviewed by an independent panel. We do not undertake to provide reasons or any form of explanation where a nomination is not granted an award. All decisions are final and there is no entitlement to review.
- By submitting an application nominees agree:
 - » to attend the *Cultural Diversity in Ageing Excellence Awards 2021 Dinner* to be held in Melbourne on Friday 23rd July 2021 should they be chosen as a category finalist. Finalists are invited to attend in person or virtually for those nominees who reside interstate. Four complementary tickets will be given to finalists who attend the dinner in person.
 - » that information and images in their application can be shared through the Centre for Cultural Diversity in Ageing website and social media platforms.

Assessment Criteria

All nominations are assessed by an expert independent judging panel using the criteria below.

Excellence in Organisational Leadership Category:

Applications in this category will be assessed using the following criteria:

- Evidence of organisational leadership commitment to delivering services that ensure equitable access and quality outcomes for consumers from culturally and linguistically diverse backgrounds.
- Evidence of organisation-wide strategies and continuous improvement processes aimed at improving culturally inclusive outcomes for consumers.
- Evidence of consultation with consumers and/or carers from culturally diverse backgrounds in planning services.

Excellence in Service Delivery Category

Applications in this category will be assessed using the following criteria:

- Evidence of specific initiatives designed to improve outcomes for consumers from culturally and linguistically diverse backgrounds.
- Evidence of improved outcomes for consumers from culturally and linguistically diverse backgrounds resulting from the implementation of specific service delivery initiatives.
- Evidence of consumers and carers having choice and control over what services they have access to.

Dr. Olga Kanitsaki AM Award for Individual Excellence Category

Applications in this category will be assessed using the following criteria:

- Evidence of individual leadership and commitment to enhancing inclusion and quality of life of older people from culturally and linguistically diverse backgrounds.
- Evidence of initiatives undertaken by an individual to champion culturally inclusive service provision and practices within an aged care service.

Timelines and Announcements

Nominations open: **Monday 3rd May 2021**

Nominations close: **Sunday 20th June 2021**

Three finalists will be selected for each category.

Finalists will be advised by end of **June 2021**

Winners will be announced and awarded at the *Cultural Diversity in Ageing Excellence Awards 2021 Dinner* to be held in Melbourne on **Friday 23rd July 2021** at Greenacres Golf Club, Kew.

Application Process

Applications are made by completing an online form.

Organisations and individuals can self-nominate or be nominated by other organisations or individuals.

All applications must be endorsed by the CEO/ Manager of the organisations or individual being nominated.

All nominations will be acknowledged with a receipt of confirmation.

[Access Nomination Form here >](#)

Centre for Cultural Diversity in Ageing

The Centre for Cultural Diversity in Ageing is funded by the Australian Government Department of Health Partners in Culturally Appropriate Care (PICAC) initiative to work with the aged care sector to ensure the special needs of older people from diverse cultural and linguistic backgrounds are identified and addressed. The Centre is supported by Benetas.

Visit www.culturaldiversity.com.au for information about the work of the Centre,

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