

Inclusive Service Standards Portal

A free online platform for organisations to embed inclusive practices across all policies, strategies and service provision.

The Centre for Cultural Diversity in Ageing has launched its Inclusive Service Standards online portal.

The platform is designed to support aged care providers to self-assess against the Inclusive Service Standards and the Aged Care Diversity Framework.

Any aged care provider can set up a free online account with access to organisational self-assessments for:

- Inclusive Service Standards
- Diversity Action Plan to support All Diverse Older People
- Diversity Action Plan to support Older Aboriginal and Torres Strait Islander People
- Diversity Action Plan to support Older CALD People
- Diversity Action Plan to support LGBTI Elders











Key features



Easy-to-follow online assessments
Self-assess against the Inclusive
Service Standards and the
Department of Health's Aged
Care Diversity Framework.



Automatically generated reports
The portal provides summary
reports of your progress and
identifies any gaps or areas for
improvement.



Download Tip Sheets & Templates
The platform offers tip sheets and templates and ties each
Performance Measure back to the Aged Care Quality Standards.



Benchmark against your peers
Measure how you're tracking
against your aged care peers in
terms of addressing diversity and
inclusion.

How do I set up an account?

The portal is a free resource for approved aged care providers.

Click here to join for free



