

Consumer Culturally, Linguistically and Spiritually Appropriate Care Plan

About this Form

This form is a care plan. The care plan:

- Helps staff take care of people in a way that respects their culture, language, and faith.
- Has questions to help staff find out what each person needs to feel included and respected.
- Explains what the staff will do to make the person feel comfortable.
- Explains who else will help, for example family or friends.

Name of consumer/client:

*This form refers to consumers as currently common practice in aged care. With consumer, we mean client or care recipient.

Name of organisation the consumer receives services from:

Today's date:

Name and role title of staff member completing the plan:

Consumer Culturally, Linguistically and Spiritually Appropriate Care Plan

1. Does this consumer need to talk to someone of their culture or faith? This includes their friends and family overseas.

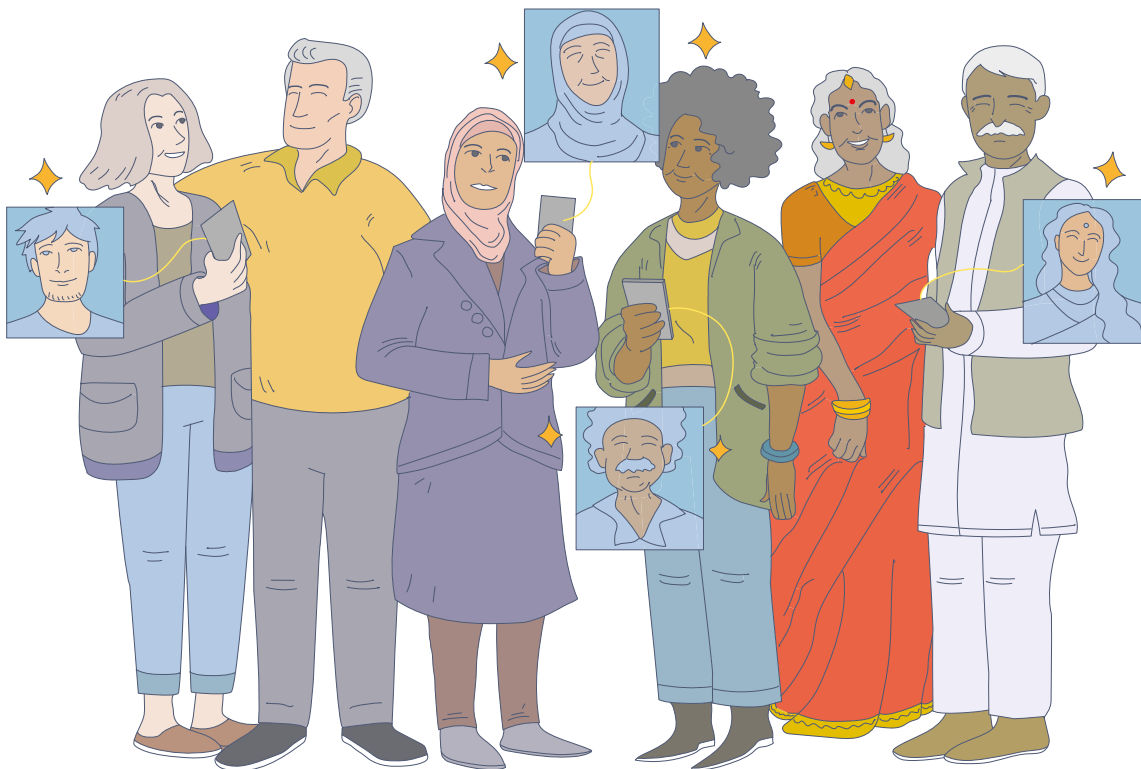
1. What does the consumer need to feel more included?

2. What will we do to make this consumer feel more included?

3. Who will be the staff to do this?

4. Who are the other people who will be helping? For example, friends, family, multicultural organisations.

5. Is there anything else that is important?



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2. Does this consumer have any cultural or spiritual rituals, significant days or events that are important to them?

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5. Is there anything else that is important?



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3. Does this consumer have any personal care needs that are important in their culture or faith?

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5. Is there anything else that is important?



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4. Does this consumer enjoy music that is connected to their culture or faith?

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5. Does this consumer enjoy media and entertainment, for example radio, newspapers or TV that are related to their culture or faith?

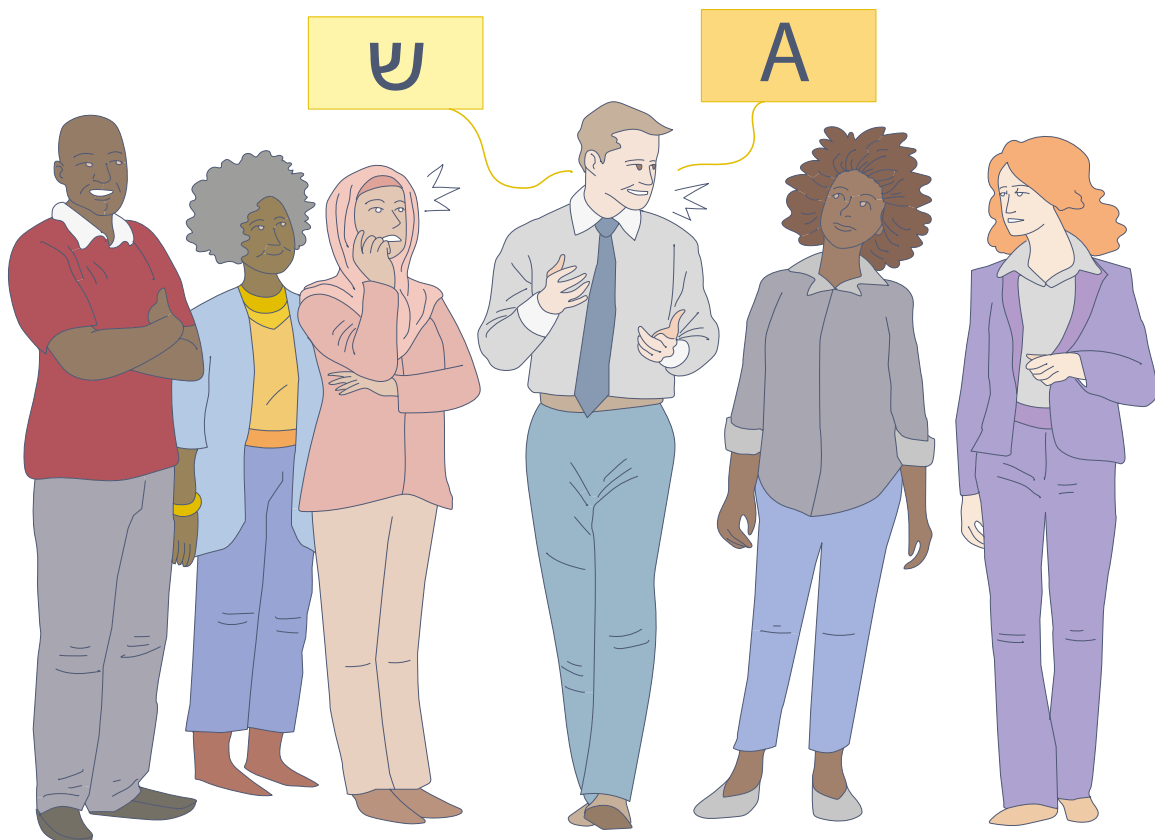
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6. Does this consumer need language support, for example an interpreter?

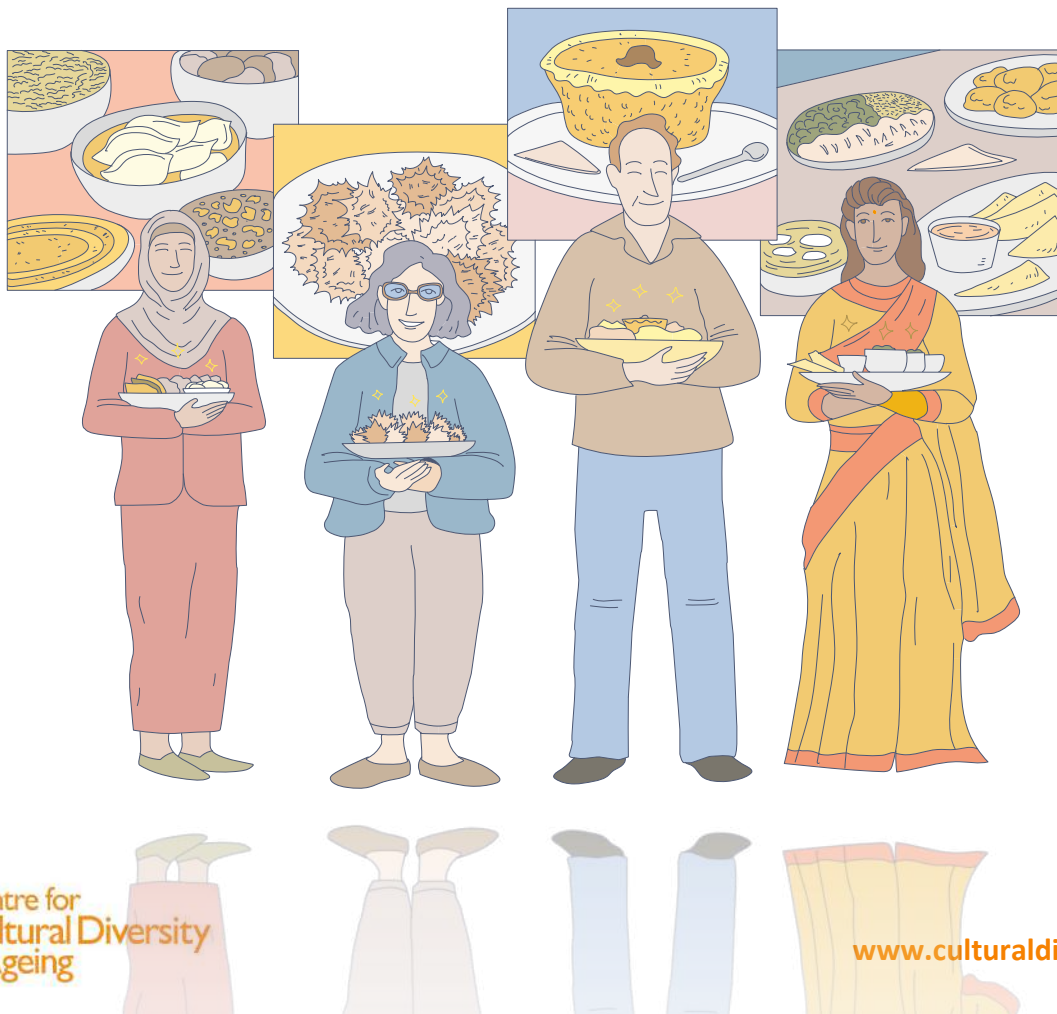
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7. Does this consumer have any food preferences based on their culture or faith?

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8. Are there any other cultural, language or spiritual care needs for this consumer?

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4. Who are the other people who will be helping? For example, friends, family, multicultural organisations.
5. Is there anything else that is important?

